

Business Terms and Conditions for OPTIO CZ, a Czech business selling the book "The Boss Skinhead" by Roy Ellis:

1. **Ordering and Payment:** Customers can place an order for "The Boss Skinhead" via our website. Payment can be made by credit card or Paypal. The customer is responsible for paying any additional fees related to the payment method chosen.
2. **Shipping:** For orders outside the United States, "The Boss Skinhead" will be shipped within 3 business days of receiving payment. The shipping cost will be determined by the destination of the package. OPTIO CZ is not responsible for any customs fees or taxes charged by the destination country.

For the American market, "The Boss Skinhead" will be shipped starting from May 25th, 2023. The shipping cost will be determined by the destination of the package. OPTIO CZ is not responsible for any customs fees or taxes charged by the destination country.

3. **Returns and Refunds:** Customers have the right to return their order within 14 days of receipt for a full refund. The product must be in its original condition and packaging. OPTIO CZ will not cover the cost of return shipping.
4. **Liability:** OPTIO CZ is not responsible for any damage or loss incurred during shipping. In the event that the product is damaged or lost during shipping, the customer should contact the shipping company to file a claim.
5. **Privacy Policy:** OPTIO CZ will not share any customer information with third parties. Customer information will only be used for the purpose of fulfilling orders and communicating with customers.
6. **Governing Law:** These terms and conditions are governed by the laws of the Czech Republic. Any disputes arising from these terms and conditions will be settled in a court of law in the Czech Republic.

By placing an order with OPTIO CZ, the customer agrees to these terms and conditions.